



PRESS RELEASE



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FOR IMMEDIATE RELEASE
Dec. 11, 2013

Higgins to fill new role at Metropolitan Emergency Communications Center



The Mifflin Township Board of Trustees passed a resolution at its Nov. 19, 2013 meeting to promote Lt. Keith Higgins, a dispatcher at the Metropolitan Emergency Communications Center since 2007, to a newly created captain position at the 9-1-1 call center.

MECC captain candidates participated in a yearlong and extensive evaluation process.

"Those interested in the position 'auditioned' or played the role of captain for 30 days on two separate occasions," said Assistant Chief Michael Grossman of the Mifflin Township Division of Fire.

The new captain role will include serving as day-to-day supervisor, and being responsible for training and quality improvement.

"Keith is a task guy. When you give him something, he gets it done," Grossman said. "He is very even-keeled so we are confident he will keep his composure during very stressful situations."

Higgins will be sworn in as captain at the Dec. 18, 2013 Mifflin Township Board of Trustees meeting at 3:30 p.m. at the township meeting hall, 155 Olde Ridenour Road, Gahanna, Ohio.

"I look forward to applying my talents as captain and do so with confidence," Higgins said. "This new position is a great addition to MECC's organizational structure and will be evident in the short-term. I look forward to being a part of moving MECC in a positive direction into the future with the aid of my colleagues of whom I have complete support."

About MECC

[MECC](#) provides fire and emergency medical service dispatching for six fire departments – Jefferson, Mifflin, Plain, Truro and Violet townships, and the city of Whitehall – with an estimated 28,000 runs per year in Fairfield and Franklin counties. MECC has nine part-time and 11 career dispatchers, three per shift, who work 24/7, 365 days per year. MECC is responsible for protecting approximately 120,000 Columbus-area residents and dispatches for 33 pieces of fire apparatus in 13 fire stations.

About the Mifflin Township Division of Fire

[Mifflin Township Division of Fire](#) provides fire and emergency medical services to residents in the city of Gahanna and unincorporated township area. The division has four fire stations, and employs more than 100 firefighter/paramedics, fire prevention officers and dispatchers. Responding to more than 8,000 calls for assistance each year with an average response time of less than four minutes, the Mifflin Township Division of Fire is one of the busiest fire departments in Franklin County.

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